



Southampton City

Better Care Performance Report





End of Year Report, Month 12 2017/18
(April 17 – March 18)

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2017/18 End of Year Performance Summary

Month 12 (Apr 17 – Mar 18)

Green	≤0% difference	On Track
Amber	>0% and <10% difference	Slightly Off Track
Red	≥10% difference	Off Track

Metrics	End of Year Performance vs. Target	End of Year Performance vs. Previous Year	Commentary
 <p>Non elective hospital admissions</p>	<p>Target Achieved</p> <p>(0% variance to target)</p>	<p>Flat</p> <p>(0% change to last year)</p>	<ul style="list-style-type: none"> NEL admissions delivered against the end of year target. It is likely that the following initiatives helped with delivery: <ol style="list-style-type: none"> Changes to coding/counting of very short stay NEL admissions where a patient is admitted into a CDU chair. From August 2017, these are now only counted as an A&E attendance. Introduction of GP front door streaming in ED, from October 2017. A&E attendances continue to be a challenge for older people; 6% higher than last year.
 <p>DTOC Rate (March snapshot)</p>	<p>Target Not Achieved</p> <p>(5.4% vs. 3.9% target)</p>	<p>Better</p> <p>(2.2% lower than last year)</p>	<ul style="list-style-type: none"> As at March 2018, the target DTOC rate of 3.9% has not been achieved, and is at 5.4%. This has worsened slightly compared to the previous month (February) which had a DTOC rate of 5.0%. Provider DTOC rates at the end of the year – UHS, 5.9%; Solent, 4.1%; Southern Health: 3.6%. On a positive note, DTOC performance compared to the previous year was significantly better, with delayed days 29% lower.
<p>Delayed Days</p>	<p>Target Not Achieved</p> <p>(14% higher than target)</p>	<p>Better</p> <p>(29% lower than last year)</p>	
 <p>Permanent admissions into residential care</p>	<p>Target Achieved</p> <p>(6% lower than target)</p>	<p>Better</p> <p>(12% lower than last year)</p>	<ul style="list-style-type: none"> Permanent admissions delivered against the end of year target and were 12% lower than the previous year.
 <p>Injuries due to falls</p>	<p>Slightly Missed Target</p> <p>(7% higher than target)</p>	<p>Slightly Higher than Last Year</p> <p>(3% higher than last year)</p>	<ul style="list-style-type: none"> Injuries due to falls finished the year 7% higher than target (68 more admissions than the plan). The final month of the year (March 2018) was the second highest month for admissions for injuries due to falls



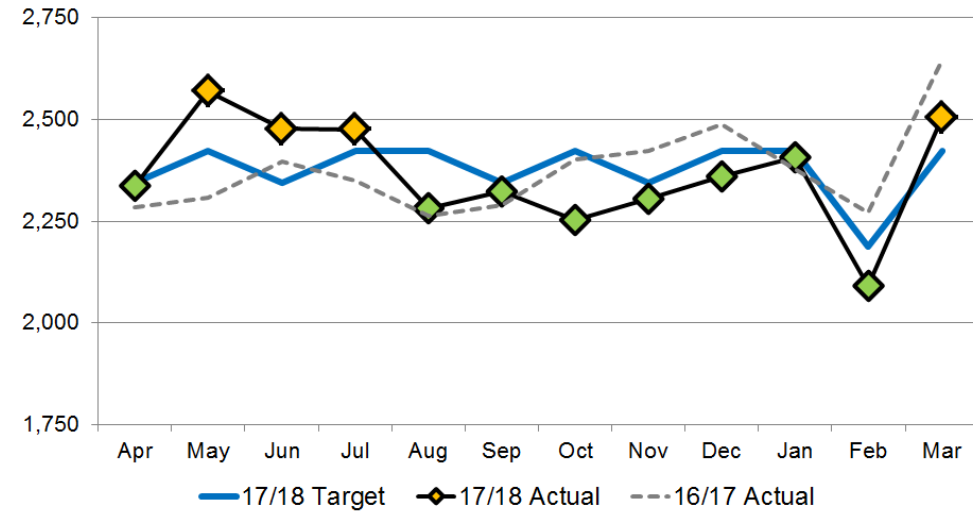
Non Elective Hospital Admissions

All Ages

NEL Admissions (all providers)

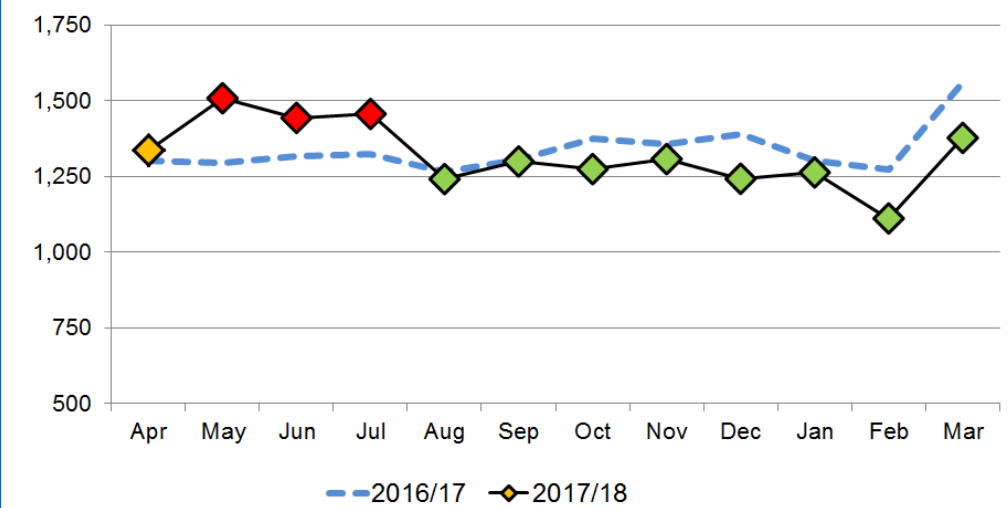
0% variance to target

0% change to last year



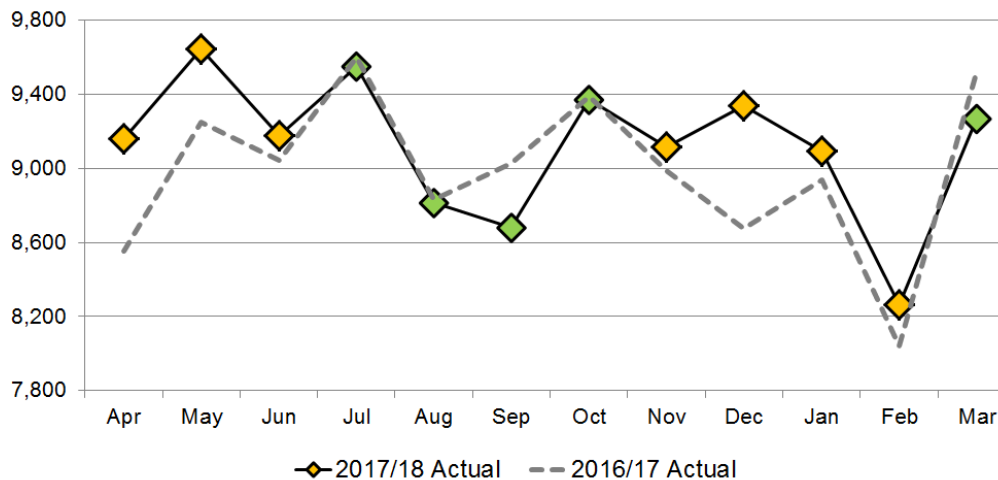
NEL Short Stay Admissions (<24hr) (UHS only)

1% lower than last year



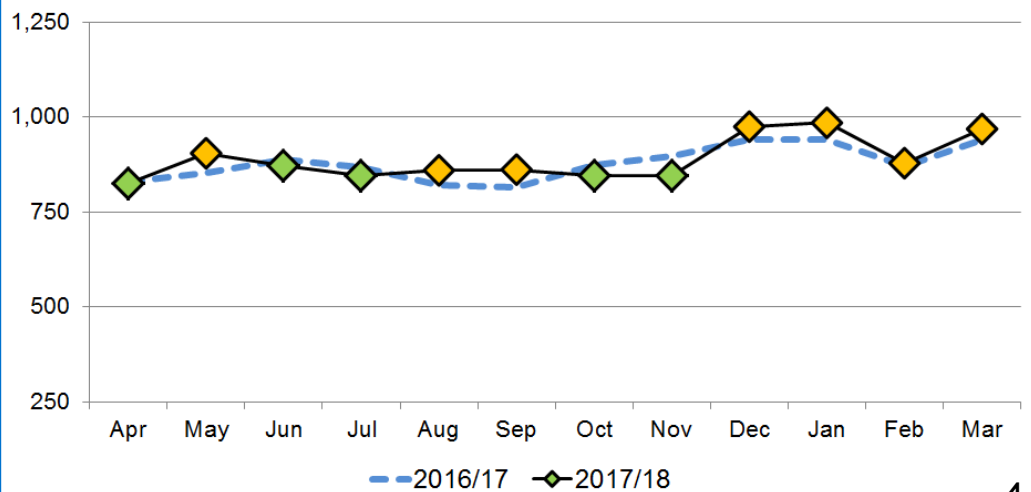
A&E Attendances (Types 1, 2 and 3 – all providers)

2% higher than last year



NEL Long Stay Admissions (>24hr) (UHS only)

1% higher than last year

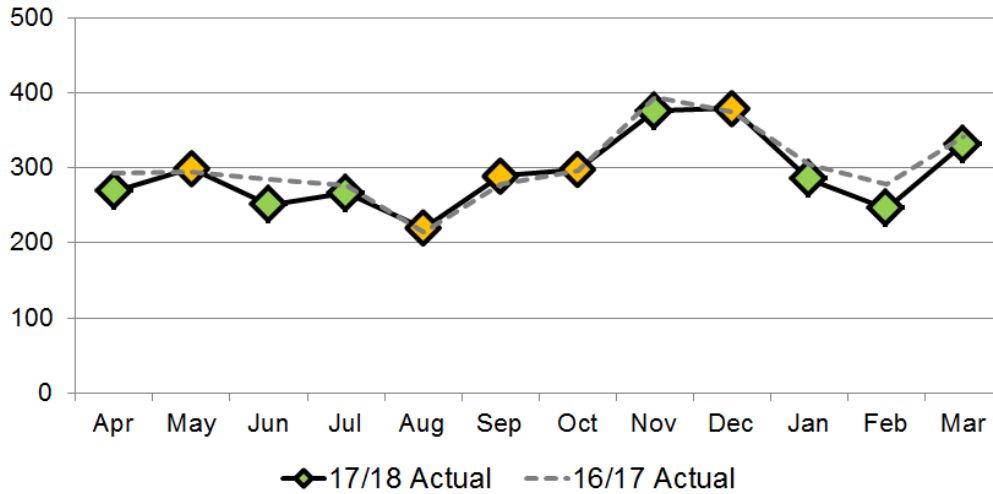




Children (0-17yrs)

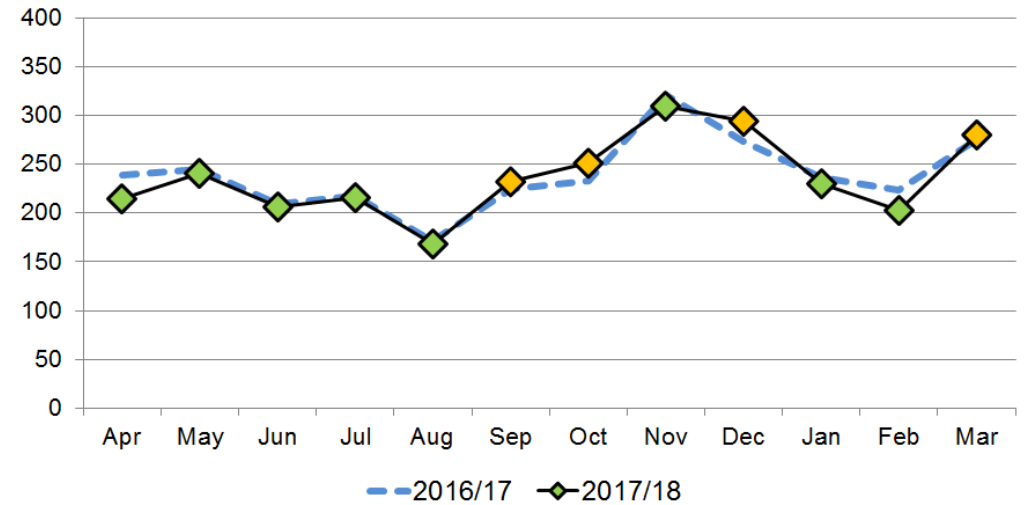
NEL Admissions (all providers)

3% lower than last year



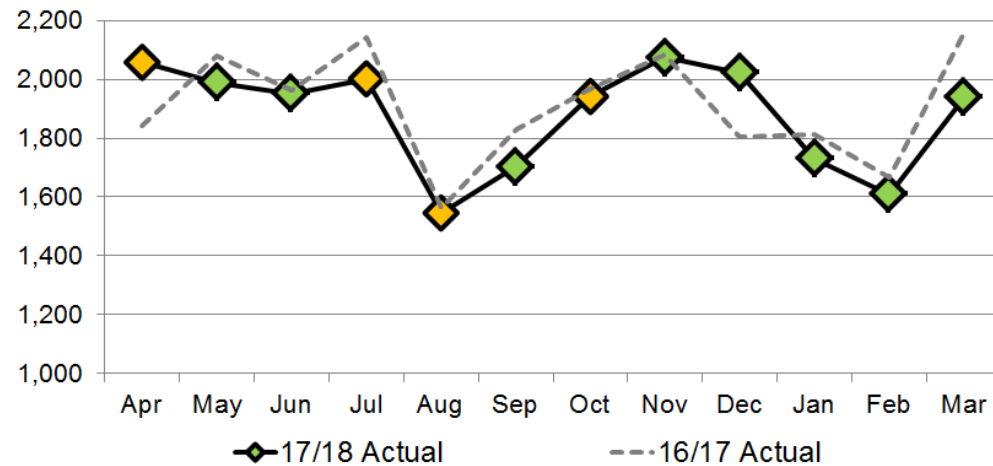
NEL Short Stay Admissions (<24hr) (UHS only)

1% lower than last year



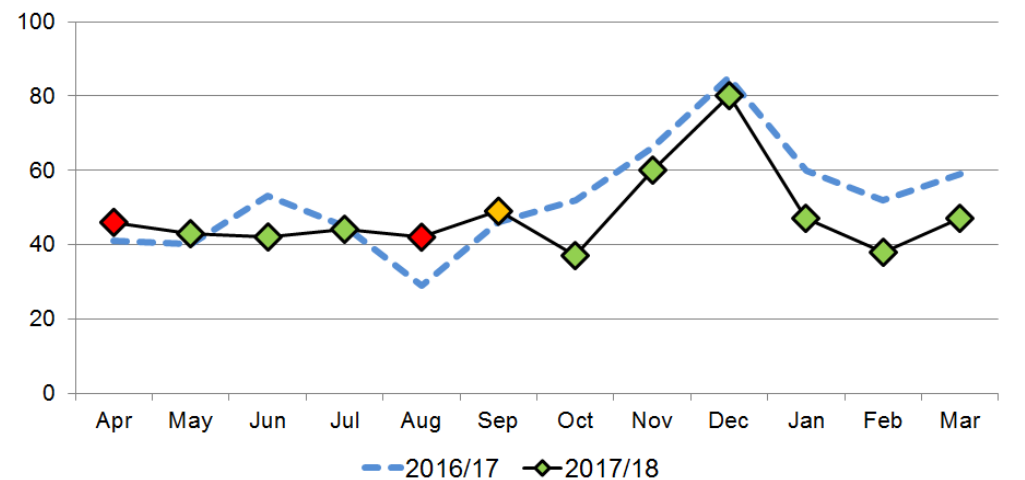
A&E Attendances (Types 1, 2 and 3 – all providers)

2% lower than last year



NEL Long Stay Admissions (>24hr) (UHS only)

8% lower than last year

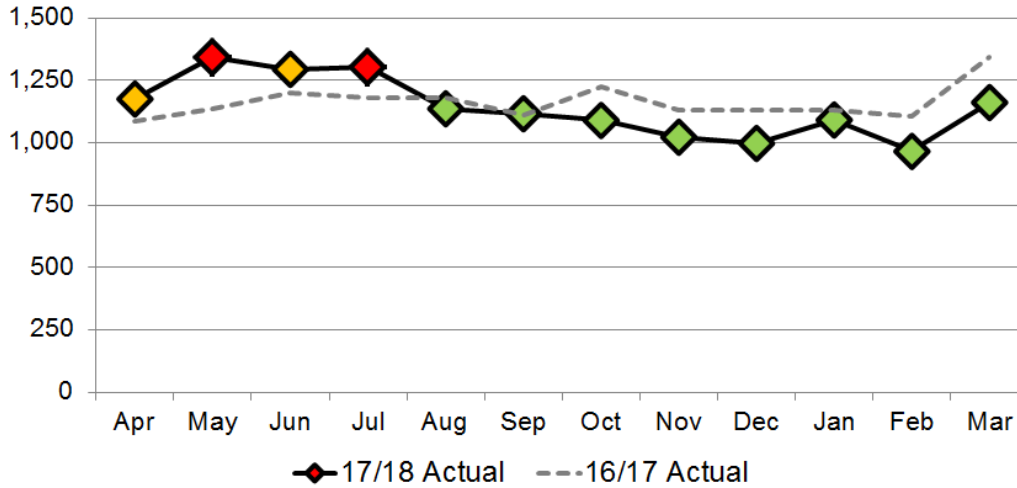




Working Age Adults (18-64yrs)

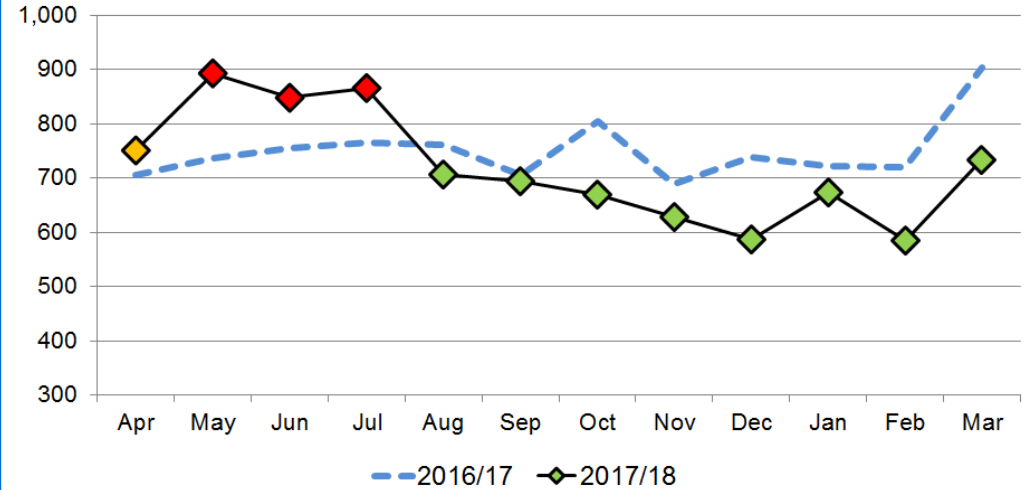
NEL Admissions (all providers)

2% lower than last year



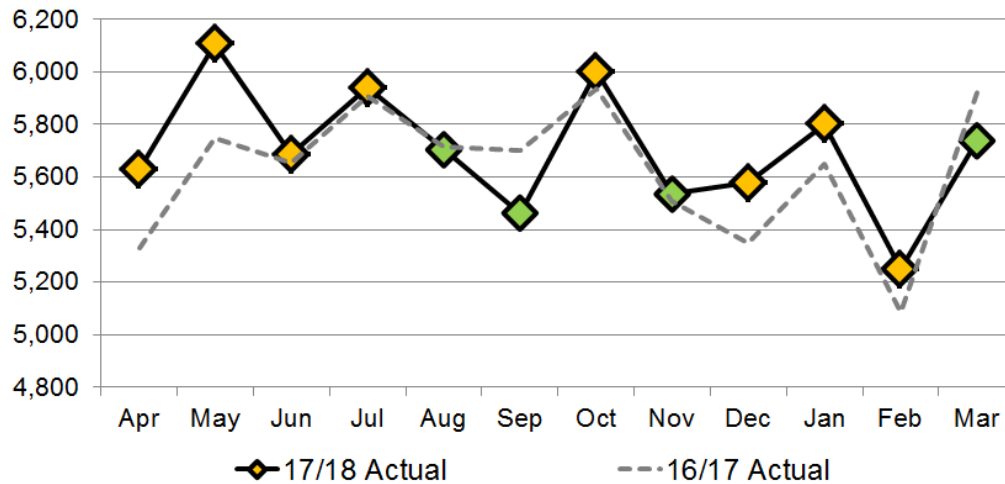
NEL Short Stay Admissions (<24hr) (UHS only)

4% lower than last year



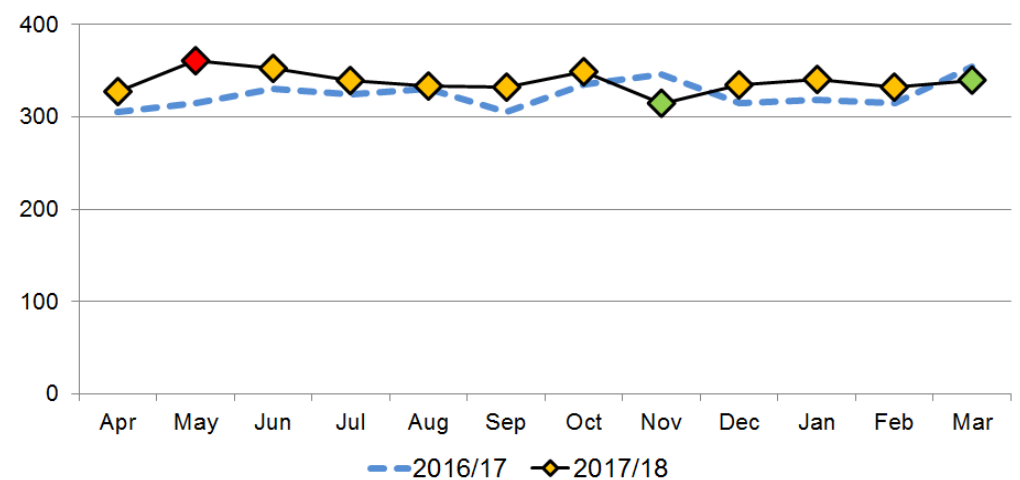
A&E Attendances (Types 1, 2 and 3 – all providers)

1% higher than last year



NEL Long Stay Admissions (>24hr) (UHS only)

4% higher than last year

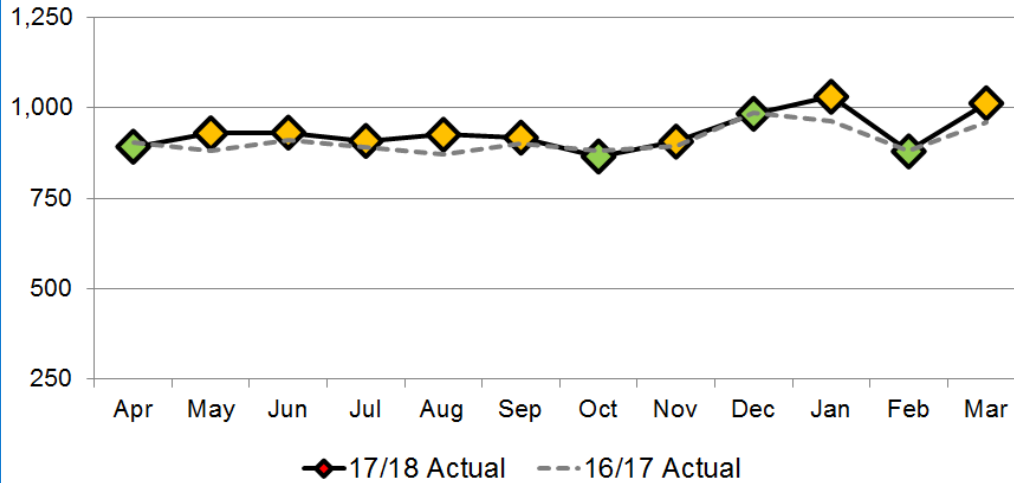




Older People (65yrs+)

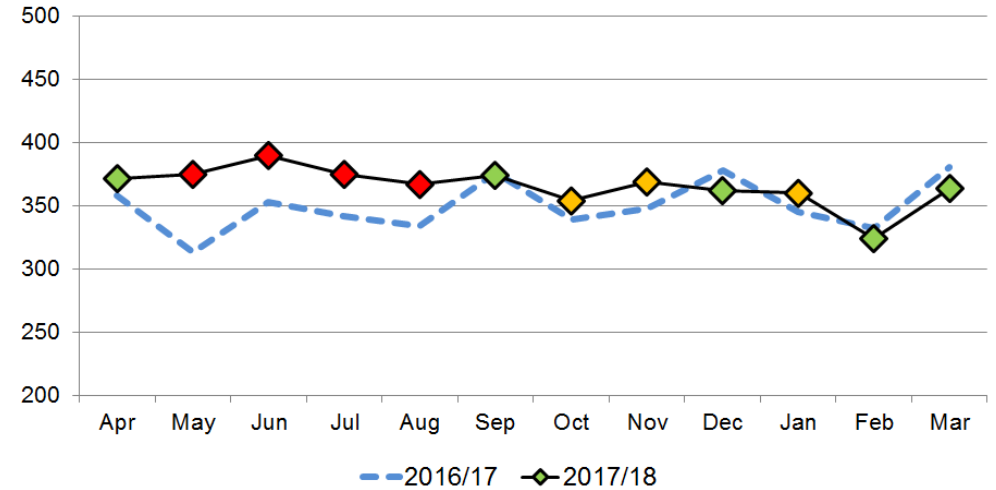
NEL Admissions (all providers)

2% higher than last year



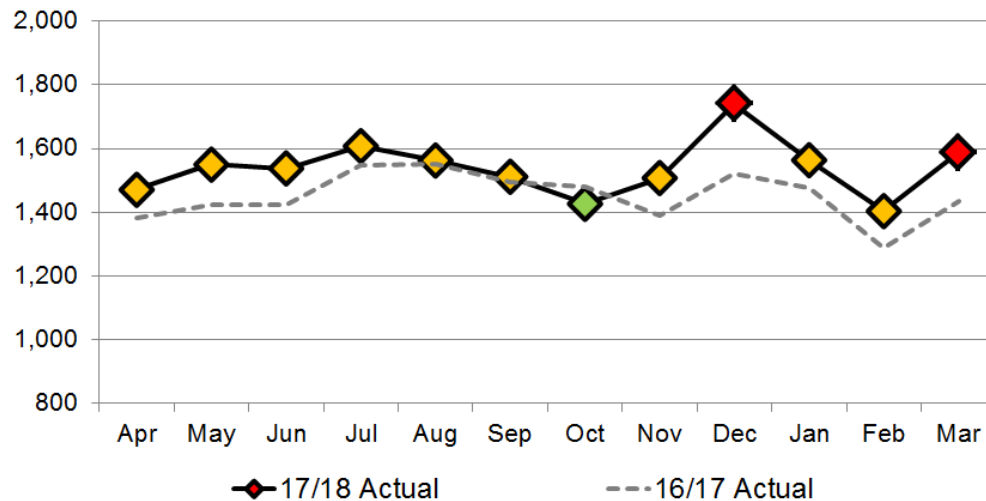
NEL Short Stay Admissions (<24hr) (UHS only)

4% higher than last year



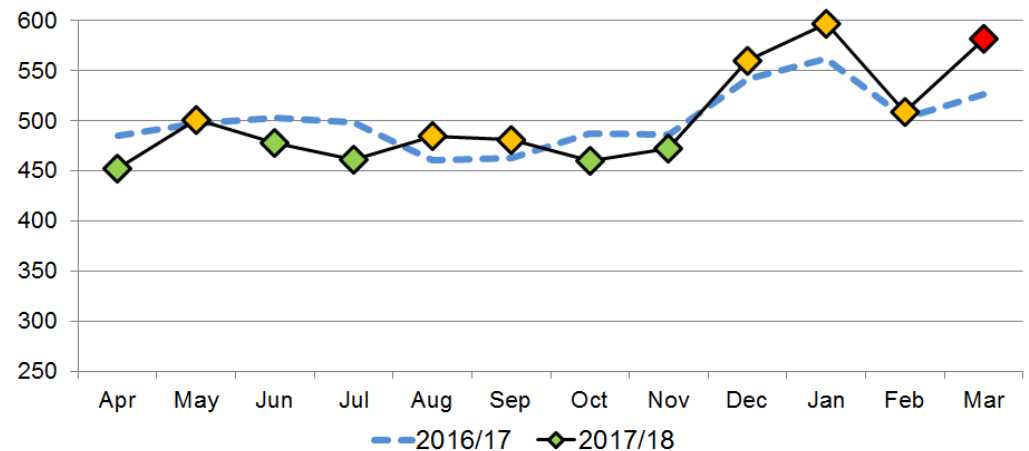
A&E Attendances (Types 1, 2 and 3 – all providers)

6% higher than last year



NEL Long Stay Admissions (>24hr) (UHS only)

0% difference to last year



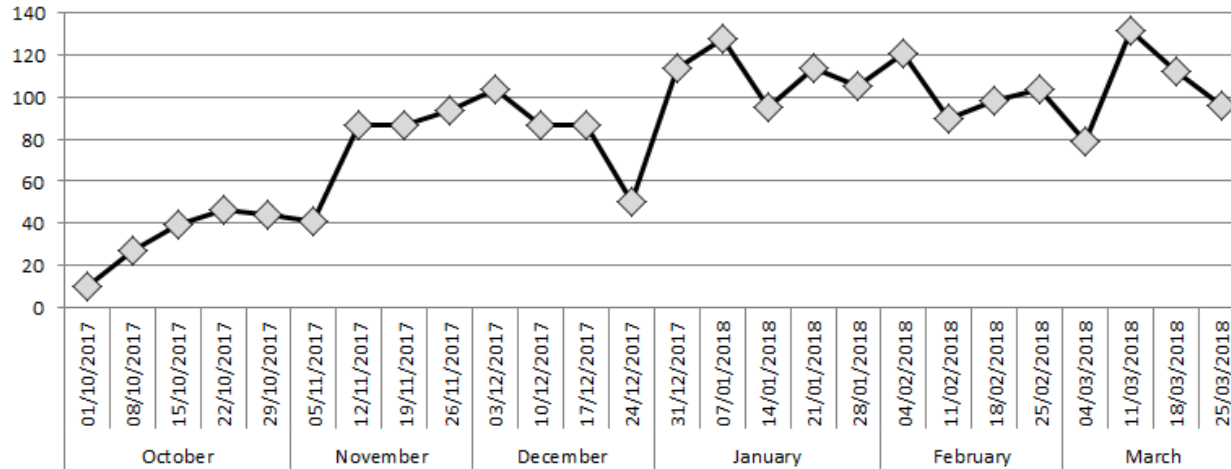
NEL Admissions – Top 15 Primary Diagnoses (YTD at Month 12)

Children (0-17yrs)			Older People (65yrs+)		
Primary Diagnosis	Activity	Cost	Primary Diagnosis	Activity	Cost
Viral infection	605	£420,537	Pneumonia	801	£3,185,982
Acute bronchitis	321	£441,680	Chronic obstructive pulmonary disease and bronchiectasis	524	£1,337,174
Other upper respiratory infections	290	£157,461	Other connective tissue disease	518	£1,071,246
Intestinal infection	166	£111,669	Nonspecific chest pain	509	£360,623
Acute and chronic tonsillitis	137	£203,594	Superficial injury; contusion	396	£418,165
Abdominal pain	134	£89,513	Septicemia (except in labor)	356	£1,600,492
Other perinatal conditions	103	£95,503	Urinary tract infections	341	£1,283,868
Asthma	98	£79,687	Acute cerebrovascular disease	292	£1,705,345
Epilepsy; convulsions	90	£92,249	Fracture of neck of femur (hip)	288	£1,889,108
Poisoning by other medications and drugs	69	£45,108	Congestive heart failure; nonhypertensive	259	£1,139,792
Skin and subcutaneous tissue infections	65	£66,731	Open wounds of head; neck; and trunk	249	£240,992
Superficial injury; contusion	65	£47,455	Cardiac dysrhythmias	227	£483,979
Other male genital disorders	48	£49,348	Syncope	215	£304,470
Hemolytic jaundice and perinatal jaundice	46	£44,011	Other non-traumatic joint disorders	210	£345,491
Otitis media and related conditions	46	£30,720	Abdominal pain	191	£134,363
Working Age Adults (18-64yrs)					
Primary Diagnosis	Activity	Cost			
Nonspecific chest pain	1260	£659,242			
Abdominal pain	1041	£763,326			
Headache; including migraine	396	£290,074			
Skin and subcutaneous tissue infections	381	£586,389			
Poisoning by psychotropic agents	374	£224,517			
Poisoning by other medications and drugs	351	£193,907			
Superficial injury; contusion	307	£179,231			
Other connective tissue disease	288	£280,316			
Biliary tract disease	263	£495,644			
Back pain	260	£191,996			
Pneumonia	257	£691,505			
Asthma	225	£299,651			
Intestinal infection	218	£290,783			
Chronic obstructive pulmonary disease and bronchiectasis	199	£372,951			
Syncope	188	£132,412			

GP Streaming in UHS ED (went live October 2017)

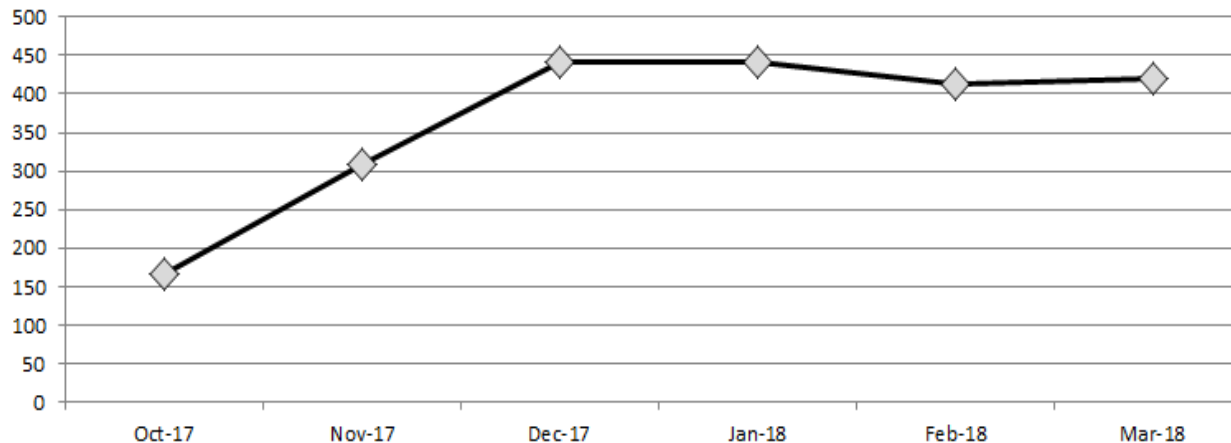
Number of patients being streamed to GP in ED

By week



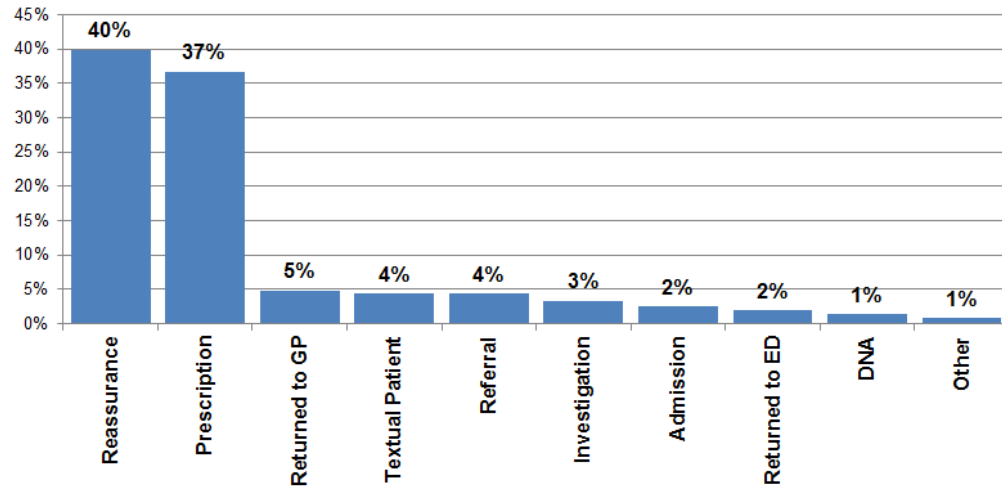
The numbers of patients being streamed to the primary care team in ED has been gradually increasing since launch in October 2017.

By month



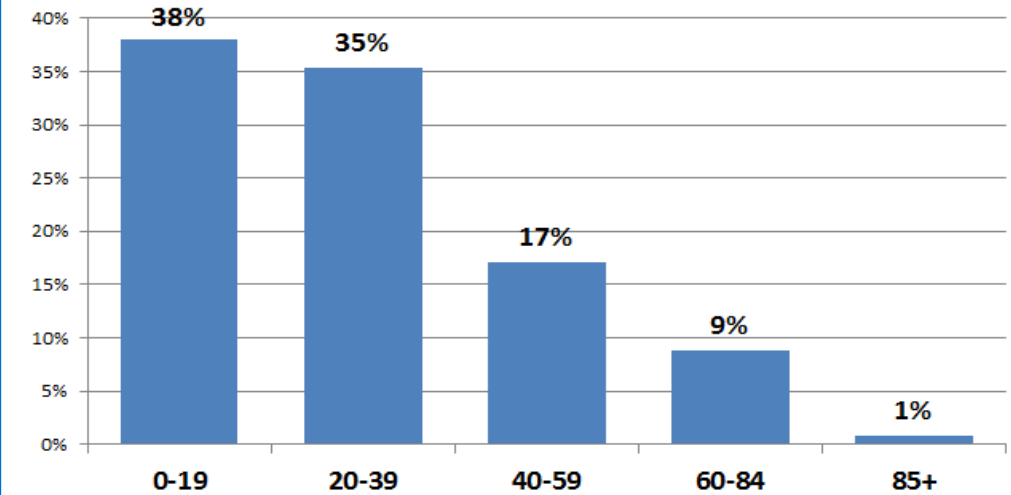
GP Streaming in UHS ED (went live October 2017)

Outcome of appointment with GP



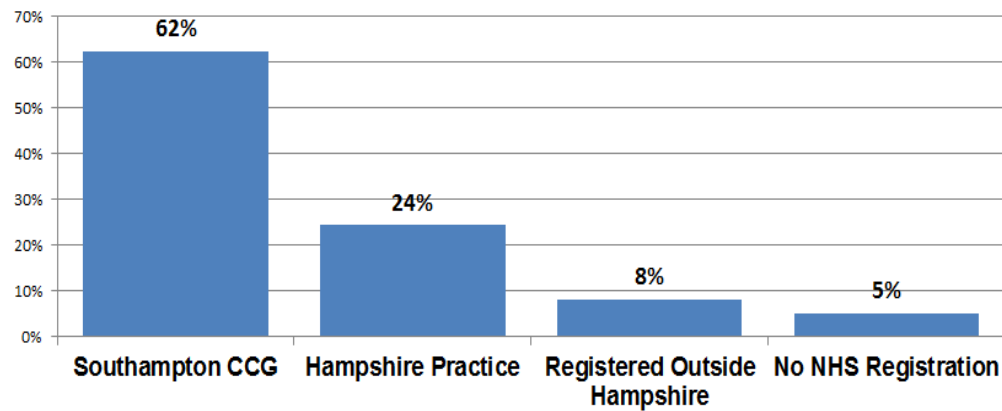
The majority of patients were either given reassurance or a prescription. Only 2% of patients were returned to ED.

Ages of patients being streamed

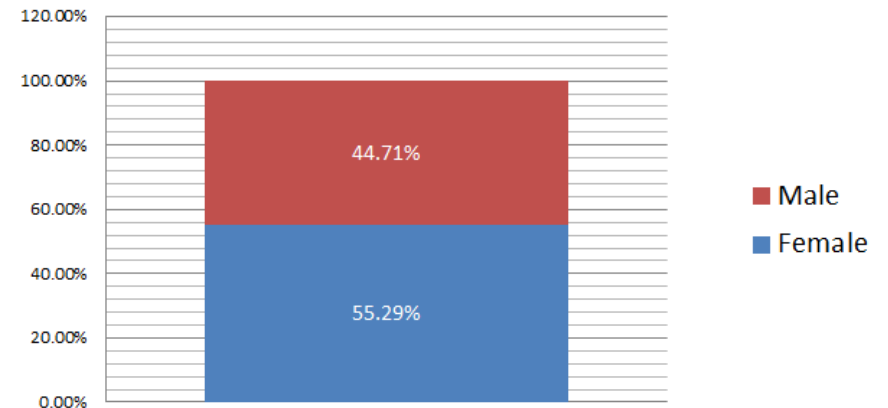


The majority of patients streamed were children and young people, and the younger working age population.

CCG usage of GP Streaming at UHS



Gender of patients being streamed

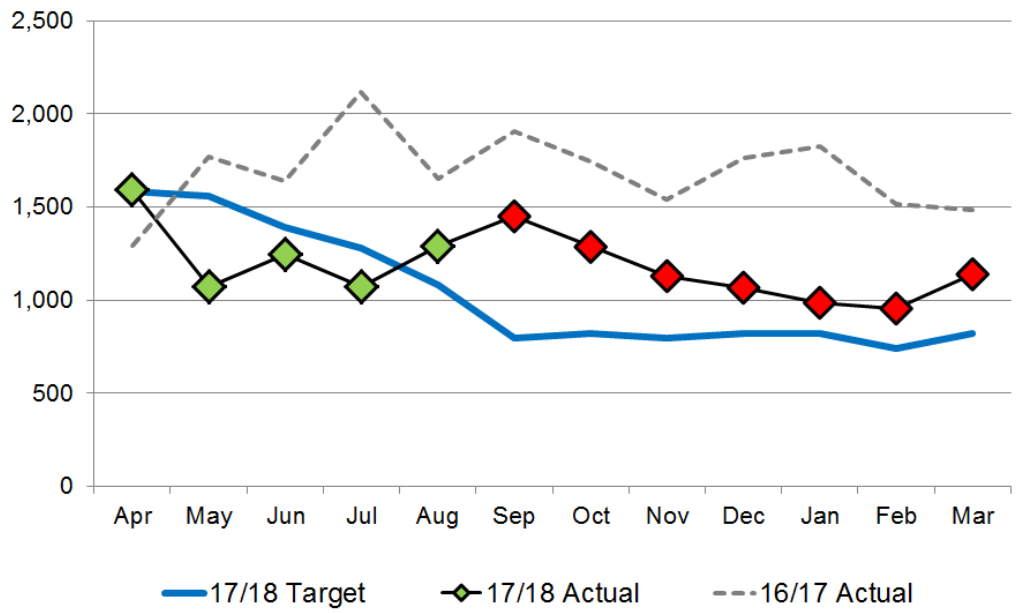




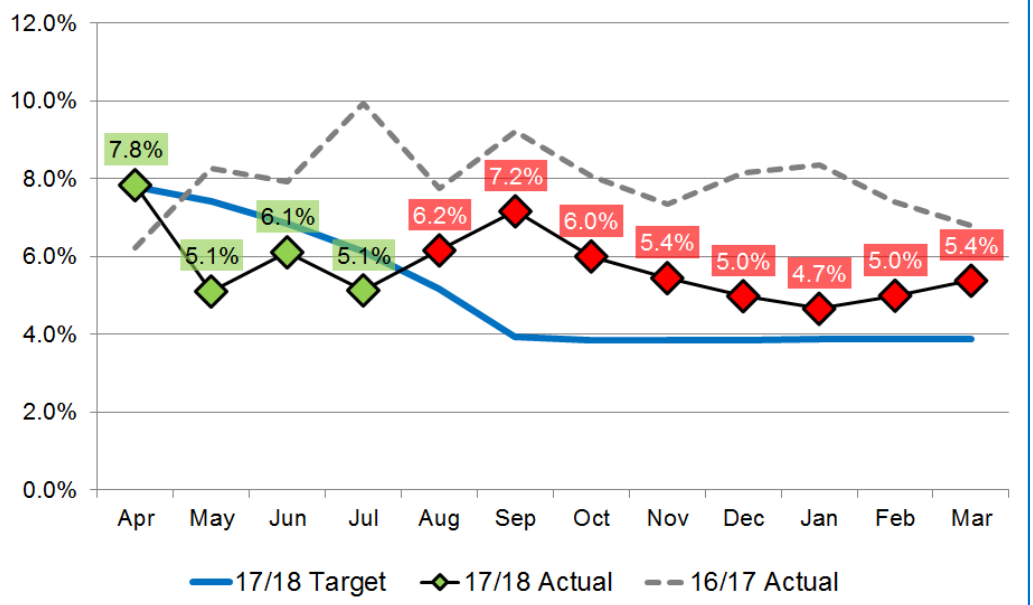
Delayed Transfers of Care (18yrs+)

Delayed Transfers of Care (DTOC)

Delayed Days	YTD Target	YTD Actual	DTOC Rate	February Target	March Actual
	12,518	14,282		3.9%	5.4%



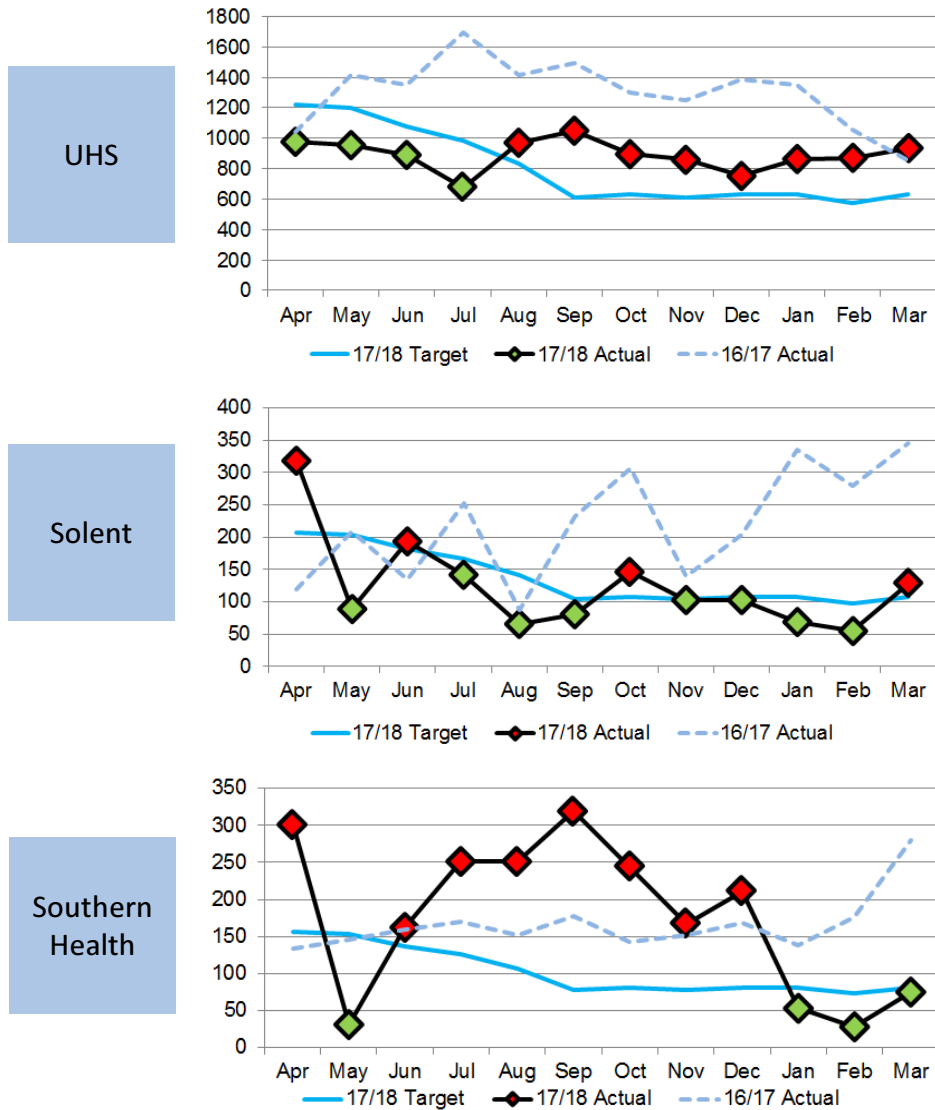
(Delayed days, 18yrs+, Total - UHS, Solent, Southern Health)



(DTOC rate, 18yrs+, Total - UHS, Solent, Southern Health)

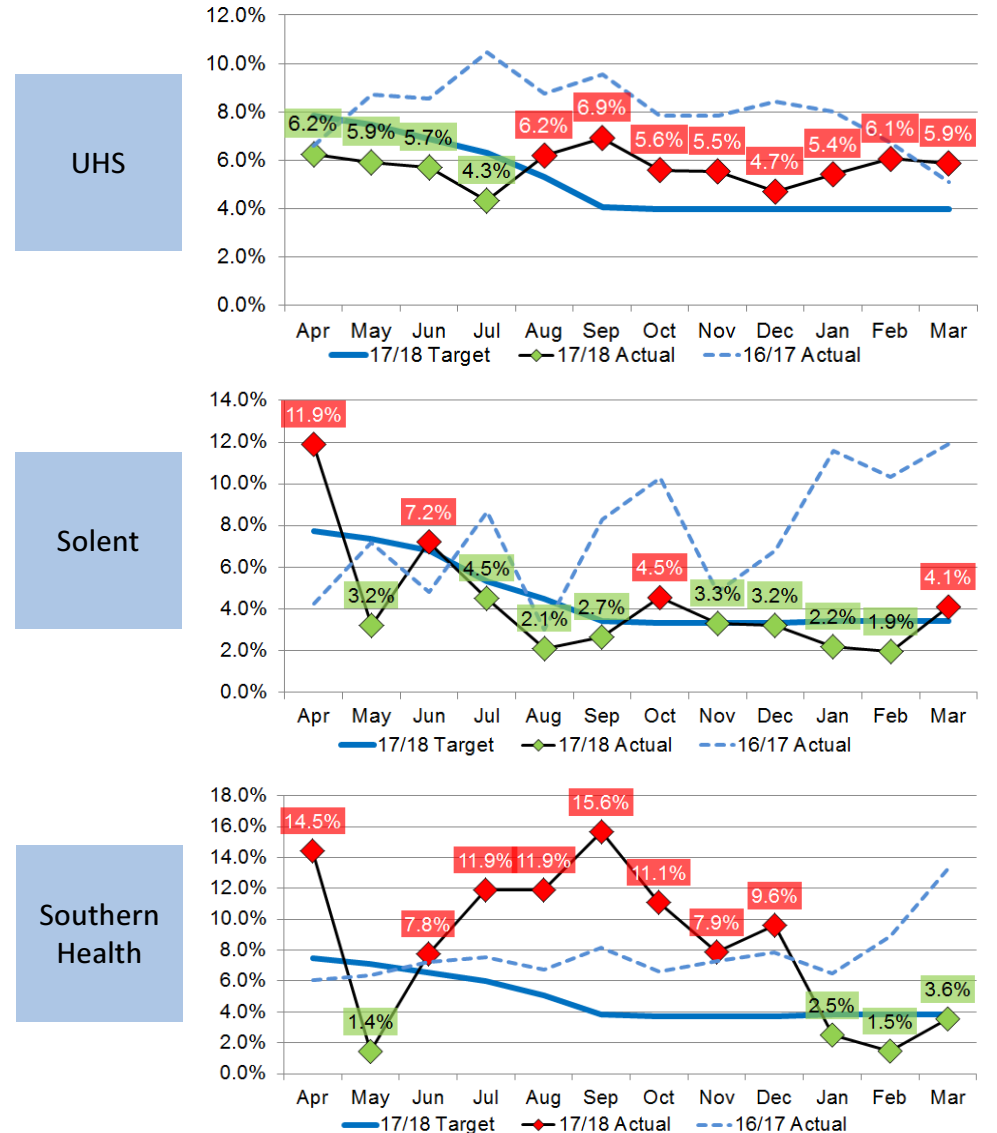
Delayed Transfers of Care (DTOC)

Delayed Days by Provider



(Delayed days, 18yrs+, UHS, Solent, Southern Health)

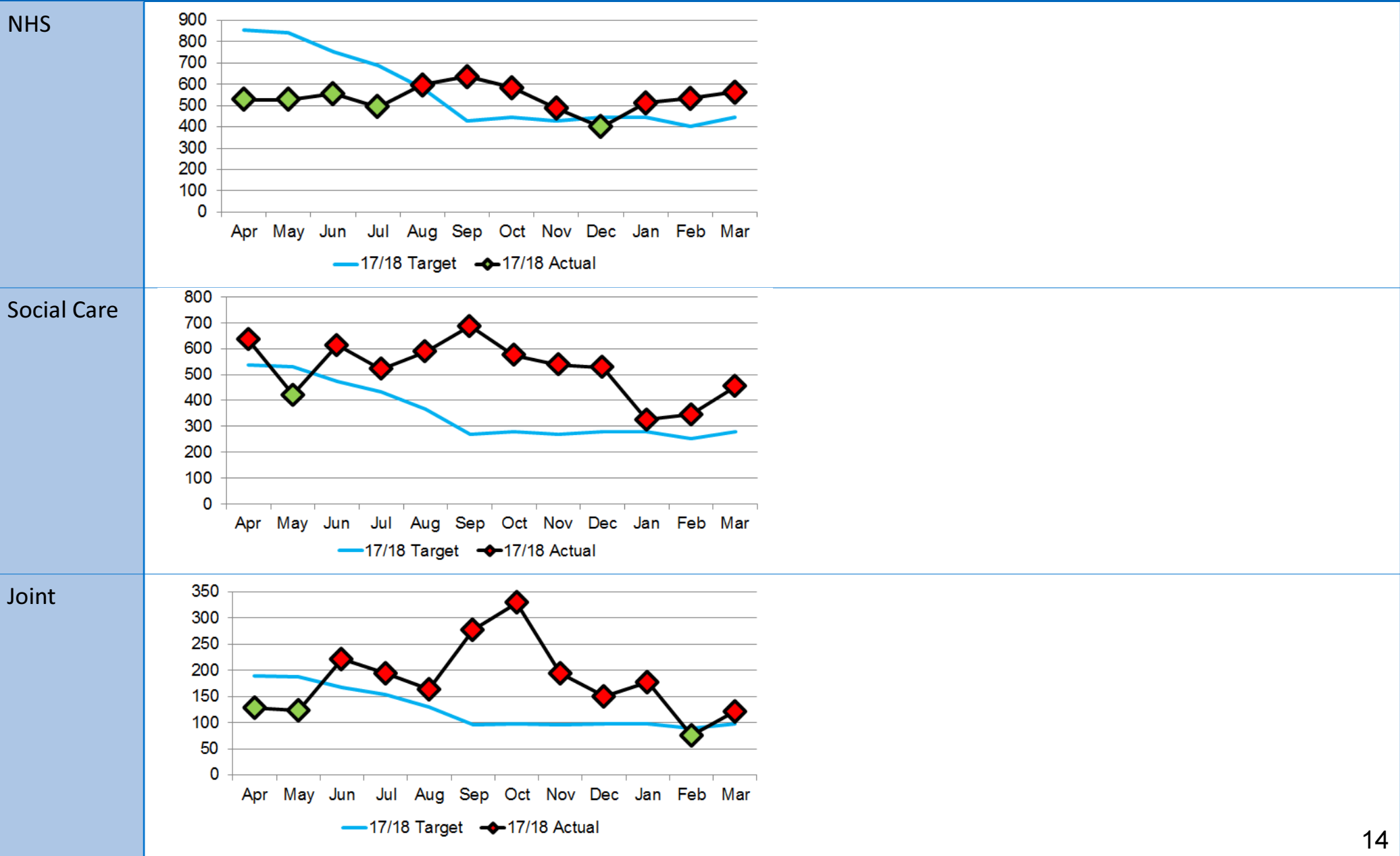
DTOC Rate by Provider



(DTOC rate, 18yrs+, UHS, Solent, Southern Health)

Delayed Transfers of Care (DTOC)

Delayed Days by Responsible Organisation





Permanent Admissions into
Residential Care (65yrs+)

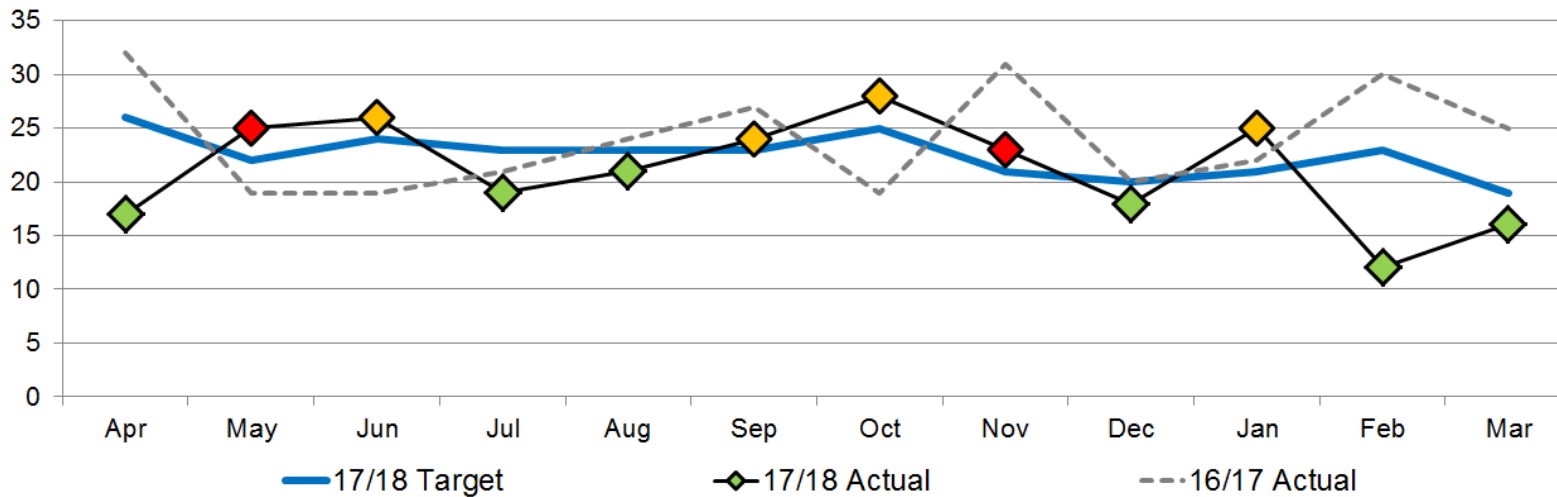


Injuries due to Falls
(65yrs+)

Permanent admissions into residential care (65yrs+)

6% lower than target

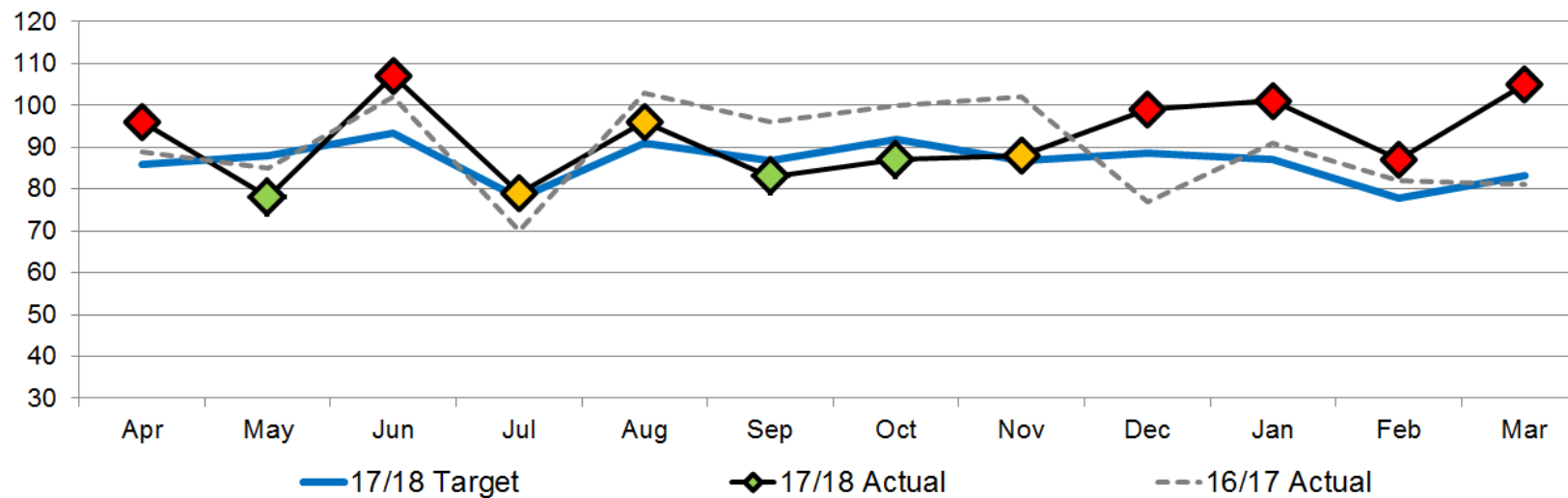
12% lower than last year



Injuries due to falls (65yrs+)

7% higher than target

3% higher than last year








Population Growth

Population Growth

January 2018 vs. January 2017 (CCG GP registered population)

Age Group	January 2017 Population Snapshot	January 2018 Population Snapshot	Increase	% Increase
 Children (0-17yrs)	53,461	54,011	550	+1.0%
 Working Age Adults (18-64yrs)	192,170	195,784	3,614	+1.9%
 Older People (65yrs+)	36,761	37,101	340	+0.9%
Total	282,392	286,896	4,504	+1.6%

Population Proportions

January 2018 Snapshot (Total CCG GP registered population)

